



Elgin Primary Care Alliance
Thursday, February 15, 2018
5:30 p.m. – 7:30 p.m.
South West LHIN St. Thomas Office
1063 Talbot Street (Wal-Mart Plaza) Unit 70
Dinner Provided – Please RSVP

Dr. Kellie Scott	Dr. Melissa Tenbergen	Dr. Chantal Welch (Chiropractor)	Dr. Denise Colledge (Chiropractor)	Rebecca Sutcliffe, Home and Community Care	Dr. Christian Paradis
Dr. Anusha Perera	NP Laura Moon	Dr. Mohammad Ziada	Dr. Kelly Jones	Sharon Cummings, OT Arthritis Society	Laura Hey, PT Arthritis Society
Flo Kosar, SWLHIN	Dr. Tatiana Jevremovic, Sports Medicine, SWLHIN	NP Kate Underhill	NP Laura Van Dam	Dr. Derek Vaughan	Dr. Connie Robinson
NP Jessica Johnston (tcon)	Kelly Simpson, Director Elgin Sub-Region SWLHIN	Shirley Koch, SWLHIN	Lisa Rigg, SWLHIN		

Agenda

Item	Time	Topic or Subject	Actions
1.	5:30 (5 minutes)	Welcome	
2.	5:35 (10 minutes)	Update from the Elgin Sub-region Integration Table <ul style="list-style-type: none"> • Integrates all the other sectors in the health care system - meets monthly • Has identified 2 initial priorities <ul style="list-style-type: none"> ○ Enable patients to access the appropriate level of care to meet their care needs along the spectrum of 	<ul style="list-style-type: none"> • Shirley Koch to provide assessment for falls specific to Elgin County • Kelly Simpson to follow up on

		<p>home and community care, supportive housing, assisted living, hospital and long-term care (related to ALC rates in Elgin)</p> <ul style="list-style-type: none"> ○ Enable providers to better understand how to access specialty mental health services and how to ensure continued and appropriate support in patient's location of choice ● Dr. Scott provided some data and context to preface the MSK discussion in Elgin. See slides. ● Dr. Tenbergen presented information around Falls in St. Thomas/Elgin (from Dr. Joyce Lock at St. Thomas Public Health). Elgin has a higher level of falls than the rest of the LHIN resulting in more ER visits and hospitalizations related to falls. ● Query whether or not the data was broken down to look specifically at frail/elderly in the falls data <ul style="list-style-type: none"> ○ Do not believe it was broken down into that specific detail ○ Query if there is a program that can address the frail/elderly specifically ○ There is a high utilization of rehab beds across the LHIN ○ There is a pilot project that will start soon with EMS going into the home and doing wellness checks and falls prevention ○ Also have the geriatric day hospital at Parkwood for people who have had a length of stay on the geriatric rehab unit or the MSK unit. They would come back on a daily basis for physio, OT, nursing support etc. Someone would follow them into their home to do their home assessment to ensure they are able to do their activities of daily living - would be interested in doing something like this in Elgin to avoid the transportation cost to London ● Query around the SMART program <ul style="list-style-type: none"> ○ well attended 	<p>rehab bed utilization in Elgin County and if primary care can access those beds directly</p>
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3.	5:45 (45 minutes)	<p>SWLHIN MSK Strategy Andrea McInerney, Manager Quality Improvement from the South West LHIN and Dr. Tatiana Jevremovic (MSK Clinical Lead) provided a high level overview of the MSK strategy (see presentation slide deck)</p> <p>Feedback</p> <ul style="list-style-type: none"> • Thought there would be one referral process with the centralized processing <ul style="list-style-type: none"> ○ There is still work being done to create a centralized processing that will send to the shortest waitlist or the location of choice • Hips and knees – having an issue. Surgeon is using an algorithm that requires the use of opioids as a metric prior to having surgery. This is a conflicting issue for primary care since primary care is deterred in prescribing opioids, and it would not fix the mechanical issue in the knee or hip • Issue of the backlog of surgeries – wondering what is being done to address the backlog <ul style="list-style-type: none"> ○ Ministry has provided additional funding that will assist in reducing the back log by 10-15% - numbers will be reviewed following to see what capacity is ○ Looking at other solutions, addressing patients coming in from the start (non-surgical intervention and education), looking at community resources to see if they are adequately in place • Concern that this form will reduce quality of care provided, some providers will check off and send without providing a thorough examination and preventative measures first 	<ul style="list-style-type: none"> • Dr. Jevremovic to follow up on urgent spine referral • Dr. Scott to follow up on opioid metric – if it is across Elgin only or further • Dr. Jevremovic to look into whether an organization can provide a referral vs a patient circling back to their primary care provider for a referral • Dr. Scott will follow up with Dr. Van Houwelingen who couldn't make it due to an urgent OR case to clarify the local requirements for referral, opioid use, whether they feel we are making inappropriate referrals and impressions about the strategy from their perspective
4.	6:30 (5 minutes)	Break	
5.	6:35 (30 minutes)	<p>Care Coordinators – SWLHIN Home and Community Care</p> <ul style="list-style-type: none"> • Rebecca Sutcliffe provided a high level overview of Home and Community Care Services provided by the South West LHIN (see slide deck) 	<p>Dr. Scott & Tenbergen will circulate the survey when developed</p>

		<ul style="list-style-type: none"> • Will be doing primary care case loads that have one care coordinator that works with specific physicians and nurse practitioners • Will be sending out a survey to primary care to get feedback around Home and Community Care services and referral processes • Some feedback given that we appreciate the concise clinical notes of care coordinators and feedback about refusal of services. 	
6.	7:05 (20 minutes)	Round Table of Local Issues	Will revisit at next meeting as MSK discussion went overtime.
7.	7:25-7:30	<p>Wrap up</p> <ul style="list-style-type: none"> • Dr. Scott provided information on upcoming events and education in Elgin 	Dr. Scott to circulate physiotherapy and chiropractor contact information for Elgin County to the group via email
Next meeting date: April 12, 5:30-7:30			