



# South West Primary Care Alliance

## ELGIN PRIMARY CARE ALLIANCE

Wednesday October 18, 2017

5:30 p.m. - 6:30 p.m.

St. Thomas Elgin General Hospital, Elmview Room

### In attendance

Brendan Boyd, Physician, CA Bell Medical Centre	Stephanie Johnston, Strategic Lead/Site Coordinator, Thames Valley FHT	Michael Oates, Senior Director, Thames Valley FHT	Laura Sheridan, Nurse Practitioner, South West LHIN
Afiza Elahi, Family Physician, CCHC	Kelly Jones, Physician, STEGH	Kennysola Olorunsola, Physician, Elmwood FHT	Kelly Simpson, Sub-region Lead, South West LHIN
Jana Fear, Health System Planner, South West LHIN	Kevin Mardell, Family Physician, West Elgin FHT	Christian Paridis, Physician, Windemere	Melissa Tenbergen, Physician, Elmdale FHO
Michael Fernando, Medical Director, EEFHT	James Menlove, Chief of Emergency Department, STEGH	Kellie Scott, Physician, Elmwood FHO	Kate Underhill, Nurse Practitioner, Thames Valley FHT

### Minutes

Topic or Subject	Presenter	Minutes/Actions
Welcome & Introductions	Dr. Kellie Scott	<ul style="list-style-type: none"> <li>Dr. K. Scott welcomed the group and asked each participant to introduce themselves.</li> </ul>
Overview Presentation	Dr. Kellie Scott	<p><b>What is the LHIN?</b></p> <ul style="list-style-type: none"> <li>Summarized role of LHIN in the healthcare system</li> <li>Discussed OMA directive to not engage with LHIN implementation of Bill 41/Patient's First which leaves many physicians in a conflict due to ongoing contract negotiations and working under unilateral action by the MOHLTC, despite their desire to help improve care for patients and physician working conditions. Physicians are able to individually decide at what level they wish to engage or not in the discussions.</li> </ul> <p><b>Role of the Primary Care Alliance (PCA)</b></p> <ul style="list-style-type: none"> <li>Need for a strong primary care sector</li> <li>Co-chair model – As Elgin Clinical Lead, Dr. K. Scott is accountable to the LHIN; The PCA co-chair will be accountable to the Primary Care sector.</li> <li>Both co-chairs will be members of the Elgin Sub-region Integration Table (SRIT). This will allow for effective communication of ideas/initiatives between the SRIT and PCA/Primary Care sector in Elgin County.</li> </ul> <p><b>Review of new LHIN Structures and Primary Care Representation</b></p>

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		<ul style="list-style-type: none"> <li>• SRIT membership reviewed</li> <li>• HSRAC and PFAC</li> </ul> <p><b>HealthLinks</b></p> <ul style="list-style-type: none"> <li>• PCA members are encouraged to share the handout information with their colleagues. (see attachment)</li> <li>• Discussion regarding Coordinated Care Plans (CCPs), and the role of Care Coordinators and Primary Care Physicians: <ul style="list-style-type: none"> <li>○ Any provider can initiate a CCP to connect the patient with a Care Coordinator, whether or not the patient already receives home care.</li> <li>○ The Care Coordinator will contact the patient and make arrangements for a case conference with the patient, family members, and care providers.</li> <li>○ Patients without a family physician can access HealthLinks. Role of Care Coordinator is to find a family physician.</li> <li>○ Hospital-based physicians can also refer to CCP.</li> <li>○ Patients with a CCP will be flagged in ClinicalConnect.</li> <li>○ Initial focus of HealthLinks has been on those patients with large number of ED visits. However, there are number of patients who are using resources outside out ED (e.g., regular FP visits).</li> <li>○ Expectation is not for FPs to be the care coordinator; FPs provide input via case conference. FPs can bill for the case conference through OHIP.</li> <li>○ A physician hotline exists to connect with care coordinator.</li> </ul> </li> <li>• Issue was raised regarding the requirement for LTCH residents who have not previously had a specific IV antibiotic to be transported to the Emergency Department for the first dose in the event that the person has an allergic reaction. This is seen as inefficient and costly for both the system and the patient.  <b>ACTION:</b> Dr. A. Shah to investigate the appropriateness of this requirement.</li> </ul> <p><b>ClinicalConnect</b></p> <ul style="list-style-type: none"> <li>• ClinicalConnect will be integrated with Cerner</li> <li>• Home and Community Care staff enter information into ClinicalConnect. Information can be viewed, but not modified, by other providers.</li> <li>• Moving to getting independent imaging facilities in Elgin on ClinicalConnect.</li> <li>• <b>ACTION:</b> Dr. K. Scott to forward information regarding access to ClinicalConnect.</li> </ul> <p>*Contact <a href="mailto:Carla.Vallee@sw.ccac-ont.ca">Carla.Vallee@sw.ccac-ont.ca</a> to request individual physician access to Clinical Connect.</p> <p><b>Opioids</b></p> <ul style="list-style-type: none"> <li>• Dr. K. Scott presented a list of resources. (see links) and discussed resources coming soon</li> </ul> <p><b>Medical Imaging (MRI) Integrated Care</b></p> <ul style="list-style-type: none"> <li>• Currently, there is a lack of standardization and coordination regarding MRI scheduling. A large % of MRIs are not clinically indicated.</li> <li>• The Ontario Wait Times website presents waits one and two for certain surgeries and diagnostics.</li> <li>• Single, standardized MRI requisition form is expected to be available in November. The forms will be EMR-friendly.</li> </ul>

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		<ul style="list-style-type: none"> <li>• Dr. K. Scott has found that the requisition forms are useful in educating patients as to appropriateness of MRI</li> </ul> <p>How to connect in the future:</p> <ul style="list-style-type: none"> <li>• Monthly Meetings – time/date TBD, may be best to alternate due to people’s varying schedules</li> <li>• South West PCA website: <a href="http://www.swpca.ca">www.swpca.ca</a></li> <li>• Elgin PCA has a Facebook page</li> <li>• Contact myself or co-chair with any issues arising between meetings</li> </ul>
Discussion, Questions, Concerns	All	<ul style="list-style-type: none"> <li>• How to reach physicians who aren't engaged at these tables? Dr. K. Scott will need help to reach out to these people.</li> <li>• Dr. Melissa Tenbergen was the only candidate and received unanimous support to become Elgin PCA Co-Chair.</li> <li>• Issue: Some around the table are paid to attend meetings, while others are not. Inclusion of a billing code for meetings has been part of the OMA negotiations. There is no immediate plan to compensate for meeting attendance. Need to ensure that meetings are seen as value-add.</li> <li>• Are there plans to bring in specialty areas (e.g., psychiatry) into the discussions? The PCA will need to determine where there are gaps and they can be brought in as needed</li> <li>• Plan is to look at HHR by sub-region in future – providers in the room felt it was important to have an overview of what specialities are difficult to access or not available in Elgin. We discussed that current climate between MOH/OMA considers physician working conditions/hours/locations etc. to be an item to be dealt with in negotiations</li> </ul>
<p>Next meeting date: Thursday Nov 16, 2017 5:30-7:30 pm   South West LHIN St Thomas Office - Elgin East room   1063 Talbot Street Unit 70 (Walmart Plaza)</p>		