

SOUTH WEST PRIMARY CARE ALLIANCE: OXFORD NOVEMBER 29, 2017

Sub Regional Clinical Lead: Dr. Jitin Sondhi

Primary Care Alliance Co-Chair: Dr. Gerry Rowland



Agenda

- Review of Previous Minutes
 - Information to Primary Care Providers from Hospital Based Encounters
- Review of SRIT
 - “Dot-Mocracy” Results
- Clinical Connect (Mr. Tuan Lam)
- Resource Sharing

**Oxford Sub-Region Integration Table
November Summary**

THEME	BROAD STATEMENT	OPPORTUNITY(IES) IDENTIFIED IN NOVEMBER	PRIORITY POPULATION(S)	SUM OF DOT-MOCRACY
Access/Collaboration with Primary Care	Improve access to interprofessional resources through collaboration and partnerships.	Primary Care - Access to interprofessional resources	Frail and/or Medically Complex/Disabilities	6
		Clean up of backlog of ODSP assessments/applications	Frail and/or Medically Complex/Disabilities	2
	Review and assess the impact and utilization of cross-sector collaborations for effective and patient-centred delivery of care.	Primary Care - accountability model between Community and Primary Care (M-SAA indicators etc.)	Mental Health & Addictions Frail and/or Medically Complex/Disabilities	2
Access/Collaboration with Primary Care Total				10
Appropriate residential settings	Enable improved access to assisted living and supportive housing through knowledge transfer and accountability.	Improved access to assisted living/supportive housing	Frail and/or Medically Complex/Disabilities Mental Health & Addictions	6
Appropriate residential settings Total				6
Communication & Information Sharing	Improve health system access for patients by focusing on knowledge transfer between sectors and partners.	Agencies/partners - increased understanding of what each other offers	Mental Health & Addictions Chronic Conditions Frail and/or Medically Complex/Disabilities	5
Communication & Information Sharing Total				5
Spread of existing programs / models	Improve transitions for complex patients being discharged from hospital through system partnerships and collaboration.	Expansion of home at last program	Chronic Conditions Frail and/or Medically Complex/Disabilities	2
Spread of existing programs / models Total				2
Grand Total				23

Clinical Connect

- Modules** ↑
- Dashboard: Patient
- Admissions
- Allergies
- Blood Bank
- Home/Community Care
- Health Records
- Face Sheet
- Labs
- Microbiology
- New Results
- Orders
- Pathology
- Pharmacy
- Radiology
- Transcription**
- Visits
- Resources
- Collapse Menu

MARX, GROUCHO MRN: H0000194, Acct: IN000029/16, HCN: 3986255713-AC-ON **Allergies**

Attending Physician: Dr. Jonathon Langridge **Encounter Date:** 30/01/2017 08:30 **Status:** ADM IN **Height (Metric):** 172.7cm
MRN: H0000194 **DOB:** 01/04/1987 **Location:** 700 MEDICAL **Weight (Metric):** 83.915kg
Account Number: IN000029/16 **Admit Age/Gender:** 29Y/M **Room/Bed:** 7-137/03 **BMI:** 28.1
Facility: St. Mary's General Hospital **HCN:** 3986255713-AC-ON **BSA:** 1.98
Reason For Visit: TESTING CLINICAL CONNECT



Transcription All Regional Encounters 5 Years 159 of 159 Retrieved: 22:01

Event Date	Transcribed Date	Name	Department	Dictated By	Status	Facility	Source
07/11/2017	07/11/2017 08:28	Consultation	HEALTH RECORDS/TRANSCRIPTION	Cran, Marzena	Signed	General	HHS
07/11/2017	07/11/2017 08:25	Consultation	HEALTH RECORDS/TRANSCRIPTION	Cran, Marzena	Signed	General	HHS
06/11/2017	06/11/2017 08:48	Consultation	HEALTH RECORDS/TRANSCRIPTION	Cran, Marzena	Signed	General	HHS
06/11/2017	06/11/2017 08:40	Consultation	HEALTH RECORDS/TRANSCRIPTION	Cran, Marzena	Draft	General	HHS
08/09/2017	08/09/2017 10:24	Clinic Note	HEALTH RECORDS/TRANSCRIPTION	MDLastOne, MDOne	Draft	West Lincoln Memorial	HHS
30/08/2017	30/08/2017 12:10	Clinic Note	HEALTH RECORDS/TRANSCRIPTION	Cran, Marzena	Signed	West Lincoln Memorial	HHS
02/08/2017	02/08/2017 14:44	Anesthesiology Pre-Op Asmt	HEALTH RECORDS/TRANSCRIPTION	THIBEAULT, SUSIE	Draft	General	HHS
21/06/2017	21/06/2017 11:09	WLMH Consultation	HEALTH RECORDS/TRANSCRIPTION	Cran, Marzena	Draft	West Lincoln Memorial	HHS
31/05/2017	31/05/2017 11:44	Discharge Instructions (PDOC)	HEALTH RECORDS/TRANSCRIPTION	Cicero, Leslie	Signed	General	HHS
03/05/2017	03/05/2017 15:21	EEG	MEDICAL DIAGNOSTIC UNIT	DEAS, SCOTT	Signed	General	HHS
02/05/2017	02/05/2017 16:01	Consultation	HEALTH RECORDS/TRANSCRIPTION	Europe, Dornalee	Signed	General	HHS
02/05/2017	02/05/2017 15:58	Clinic Note	HEALTH RECORDS/TRANSCRIPTION	Europe, Dornalee	Signed	General	HHS
27/04/2017	27/04/2017 10:44	Clinic Summary	HEALTH RECORDS/TRANSCRIPTION	Europe, Dornalee	Signed	General	HHS
27/04/2017	27/04/2017 10:43	History and Physical	HEALTH RECORDS/TRANSCRIPTION	Europe, Dornalee	Signed	General	HHS
27/04/2017	27/04/2017 10:42	Consultation	HEALTH RECORDS/TRANSCRIPTION	Europe, Dornalee	Signed	General	HHS
27/04/2017	27/04/2017 10:31	Clinic Note	HEALTH RECORDS/TRANSCRIPTION	Europe, Dornalee	Signed	General	HHS
20/04/2017	20/04/2017 10:34	Clinic Note	HEALTH RECORDS/TRANSCRIPTION	DEAS, SCOTT	Signed	General	HHS

Palliative Care Outreach

Oxford Elgin Hospice Palliative Care Outreach Team



Dr. _____ (Family Physician/Most Responsible Physician - MRP)

You or a member of your patient's health care team have identified that your patient:
Name: _____ HCN: _____

is someone who may benefit from the services of the Oxford Elgin Hospice Palliative Care Outreach Team.

The Outreach team includes care coordination, nursing/allied health, palliative physicians/nurse practitioners, personal support, spiritual care and bereavement/hospice supports.

Three options to support family physicians/MRPs for a community palliative care patient:

Select ONE

I would like to work independently along with the community nursing agency to care for the patient. *(Provide contact info for daytime and afterhours nursing calls i.e. office back line, cell phone/alternate contact etc.)*

I would like a Nurse Practitioner trained in pain/symptom management/end of life care to follow the patient with me. *(Often patient PPS 50% or <, home bound - SWLHN Nurse Practitioners work Mon- Fri 8:30am - 4:30pm).*

I would like a Consultation with a Palliative Care Outreach Team Physician. *(Following the consultation the Palliative Physician will be in contact with you to see how we can best work together to meet the patients goals of care).*

Palliative Care Outreach Team physician after-hours on-call support:

Indicate if needed:

I would like after-hours on-call support from the Palliative Outreach Team physicians. *(If you choose to take calls 24/7 please provide your contact information below.)*

Please indicate if there are any specific concerns you would like addressed: (Max 4 lines)

You can access the 24/7 Palliative Care Outreach Team Support line for Health Professionals at 1-844-779-1833.

Kindly,

Donnabeth Sweetland
Oxford Elgin Hospice Palliative Care Outreach Team Manager/Navigator
519-421-5671

Physician Name (Printed):

Physician Signature:

Physician Billing Number:

(if consultation requested)

After-hours number:

Office back line number:



Fax to Oxford Elgin Hospice Palliative Care Outreach Team at 1-844-265-4429

Oxford Elgin Child & Youth Centre

- Will be accepting direct referral from Primary Care
- Plan to improve communication with Primary Care
- Involved with work towards HUB for youth

Virtual Psychiatry

- Virtual Psychiatry Referral
 - Any Region in Ontario
 - Provide General Adult Psychiatry care, Geriatric Psychiatry and Child and Adolescent Care
 - Capacity to see 50 to 75 referrals per week with 1-2 week turn around time
 - Contact information:
 - thevpsychiatrists@gmail.com
 - 905 768 4400

THE VIRTUAL PSYCHIATRISTS

675 UPPER JAMES ST , HAMILTON , ON , L9C 2Z5

Phone: 905-768-4400, Fax: 905-575-0760

Referral Form- SHORT WAIT TIMES !!

Patient name : _____ Date of Birth : _____
Home phone : _____ Mobile phone: _____
Health card # : _____ Version Code: _____

General Psychiatry

Child Psychiatry

Geriatric Psychiatry

Reason for Referral (required):

Name of Referring MD: _____ Signature of Referring MD: _____
Referring MD PHONE: _____ Referring MD FAX: _____
Referring MD billing #: _____ Date of Referral: _____

PLEASE FAX REFERRAL TO **905-575-0760**
WE WILL CONTACT PATIENT WITH APPOINTMENT TIME

RAAM

- Rapid Access Addiction Medicine (RAAM) Clinic Update
 - Recent discussion around post ER discharge urgent consultation
 - Offer option for Primary care. Weekly travel to London.
 - Clinics run 2 days a week but with new SWLHIN funding in 2018 increased days (pending physician recruitment).
 - Primary Care to continue with Suboxone taper
- Contact info:

CMHA Mental Health & Addictions
Crisis Centre 2nd floor 648 Huron St
London ON N5Y 4J8.
Tel 519-673-3241 Ext 281
Fax 519-673-1022

Brainstorm

- What are ideas, concerns, wishes?